



IMPERIAL PRIVATE HEALTHCARE

ABOUT US

WELCOME TO IMPERIAL PRIVATE HEALTHCARE

As a patient with us, you'll experience the best of both worlds – world-class consultants providing care in modern, private facilities, all within some of London's most trusted NHS hospitals.

If you need it, we can give you access to a whole range of services 24 hours a day, including coronary care, state-of-the-art diagnostics and maternity services, as well as specialist care of complex and long-term diseases, such as cancer.

Flexible care, focused on you

Our consultants, doctors and nurses have the broad skills and experience to support you through your treatment. As well as providing high-quality medical care, we believe it is just as important that you feel relaxed and comfortable throughout your stay and that our staff are understanding, approachable and sympathetic to your specific healthcare needs.

There's no need to worry about juggling hospital appointments around your work and home life. We are flexible; you can meet with your choice of consultant at times that are convenient for you both.

As well as providing you with the benefits of outstanding private healthcare, all our profits are reinvested into local NHS services. So choosing to have your treatment with us will help us care for other patients in the community.

“The level of service and patient care has been first class. I would highly recommend this hospital to friends and family.”

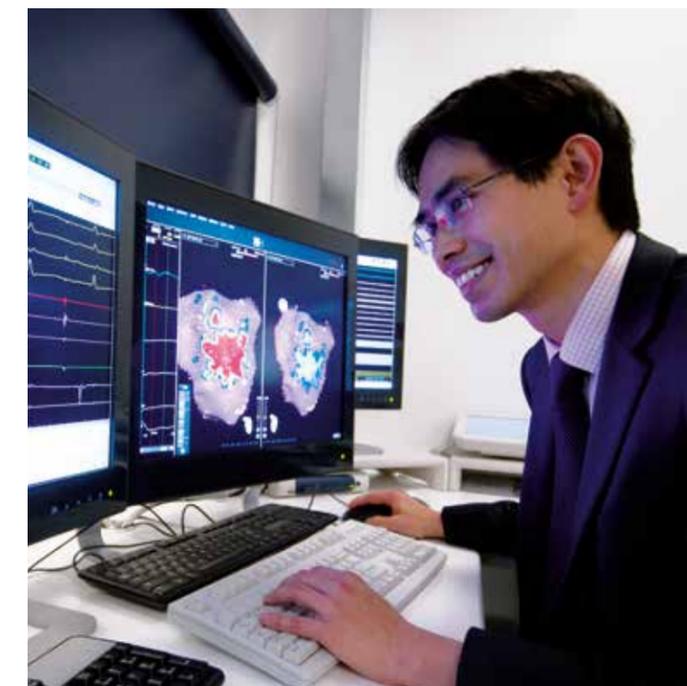
Patient from The Robert and Lisa Sainsbury Wing, Hammersmith

In partnership with leaders in research

We are proud to be part of one of the UK's leading academic hospital groups, Imperial College Healthcare NHS Trust. With more than 400 expert consultants covering every medical, diagnostic and surgical specialty, we are able to care for you whether you are an inpatient or outpatient – whatever your personal circumstance.

In partnership with Imperial College London, we created one of only six Academic Health Science Centres in the UK. Together, we are involved in groundbreaking clinical trials and cutting-edge laboratory research. Combining this knowledge with academic best practice enables our consultants to translate findings quickly into clinical practice so that you receive the most up-to-date treatment.

Put simply, you are in safe hands with Imperial Private Healthcare.



OUTSTANDING CARE

From diagnosis until discharge, you and your family will experience exceptional levels of discretion and care. Our advanced clinical facilities and comfortable accommodation will help ensure your treatment and recovery is as safe, straightforward and comfortable as possible.

Imperial Private Healthcare is backed up by comprehensive NHS medical support, with qualified, specialist doctors on hand around the clock to reduce risk and give you added reassurance. Operating within large, acute hospitals, including one with its own trauma centre, we have the vast expertise to support you through your entire treatment. This gives you continuity of consultant and hospital care, not to mention peace of mind – all vital for your recovery.

Excellence based on expertise and rigour

In-depth and tightly governed clinical management processes help embed best practice across our sites and medical units. For instance, multidisciplinary teams made up of around 30 experts – from nurses and therapists to pathologists and radiologists – meet weekly to review evidence around complex diseases, using their different insights and perspectives to make the best decisions for individual cases.

Our consultants are the very best at what they do. They have enviable reputations across many specialisms, from cancer, renal and gynaecology to neurology, cardiovascular and haematology. Many are known internationally as leaders in their field. Their practices are rigorously managed and monitored within stringent NHS clinical guidelines, so your needs are met by doctors and surgeons with the most appropriate expertise for your unique situation.

Our consultants and nursing staff will always tailor your treatment based on our knowledge of your personal history and requirements.

At Imperial Private Healthcare, you can be confident of experiencing a professional and personalised service and the highest standards of private healthcare.

“The staff are magnificent and the combination of private care with a major hospital resource is almost unique and very reassuring.”

Patient from The Lindo Wing, St Mary's Hospital



A HOME FROM HOME

Our priority is your health and wellbeing, and we will manage your experience at Imperial Private Healthcare with dignity and respect.

However long your stay, we want you to be comfortable and relaxed. Our friendly hotel services team members will help you and your family settle in and feel at home.

Modern comfort to suit everyone

We offer private, modern rooms with en-suite facilities across all our inpatient sites. You can also choose to stay in one of our suites or deluxe accommodation.

We can offer satellite TV with major international channels, a radio, bedside phone and fridge. WiFi is available, and we offer a choice of daily newspaper every morning throughout your stay.

To assist patients coming to us from overseas, we offer a variety of additional services, including translators, foreign-language newspapers and a multi-faith worship room.

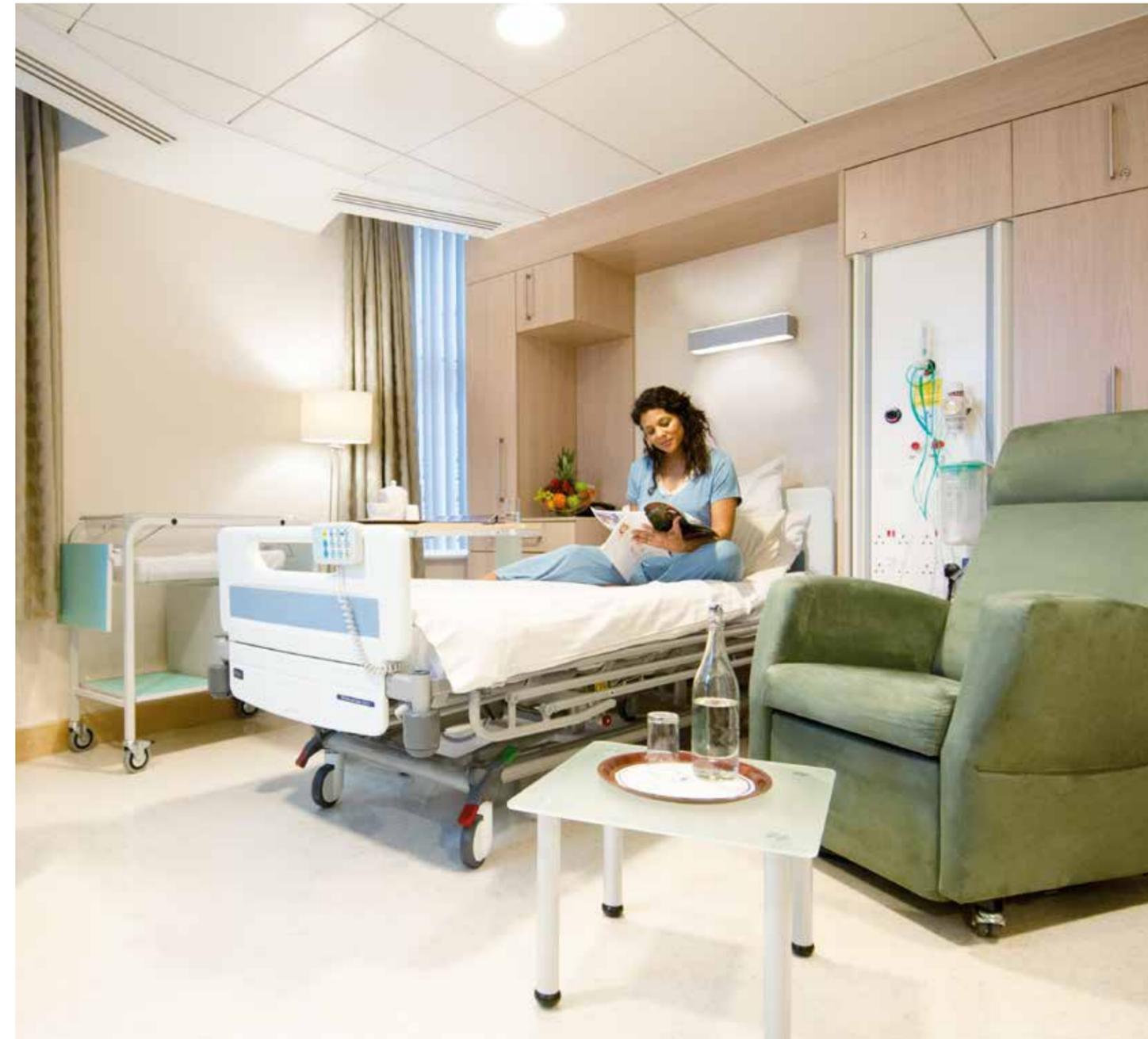
Our extensive and nutritious menu caters for special dietary, cultural and religious requirements, including vegetarian, kosher and halal meals. Our talented chefs prepare all meals on site.

Our senior nurses and midwives regularly review our facilities to maintain our superior levels of service and resolve any issues or concerns. They are on hand should you have any requests or want to feed back on your experience.



“I’ve really appreciated the lovely fresh food, your flexible approach and the happy, caring attitude of the front-of-house team.”

Patient from The Thames View,
Charing Cross Hospital



OUR HOSPITALS

Our five Imperial Private Healthcare sites offer unparalleled expertise in multiple medical specialisms – all guaranteeing superior standards of care.



Based in West London, our hospitals are convenient for everything you might need to make your stay as comfortable and enjoyable as possible. You and your family will be well placed to take advantage of everything this vibrant city has to offer – from shops and restaurants to museums and beautiful parks.

All our locations are within easy reach of central London, with good transport links to all the major airports and rail stations.

“I’d like to take this opportunity to thank the many dedicated people who worked tirelessly to ensure that I was cared for and returned to good health.”

Patient from The Lindo Wing, St Mary’s Hospital



1. THE THAMES VIEW, CHARING CROSS HOSPITAL

Fulham Palace Road, London W6 8RF

The Thames View is a dedicated private facility on the 15th floor of Charing Cross Hospital. Inpatient facilities consist of single en-suite rooms with additional access to specialist areas should you require a greater level of monitoring. There are day case rooms to cater for a short stay, plus a private outpatient department and a dedicated chemotherapy day unit.

The hospital is a leading centre for neurosciences, neuro-rehabilitation, complex surgery, elective orthopaedics and cancer care.

2. THE ROBERT AND LISA SAINSBURY WING, HAMMERSMITH HOSPITAL

Du Cane Road, London W12 0HS

The Robert and Lisa Sainsbury Wing is a dedicated private facility within Hammersmith Hospital, offering modern, private en-suite rooms for inpatient and day care, as well as eight centrally monitored private cardiac beds. We also offer outpatient facilities.

The unit specialises in cardiology, cardiothoracic surgery, cancer care, renal and hepatobiliary conditions, as well as offering general clinical services.

3. THE LINDO WING, ST MARY’S HOSPITAL

Praed Street, London W2 1NY

The Lindo Wing of St Mary’s provides the highest quality of care for surgical, medical and obstetric patients.

With over 60 years’ experience in maternity, and generations of families returning to us, we are a trusted leader in obstetric care. You can rest assured that you will be in safe hands during this special time, with our experienced staff available 24 hours a day. St Mary’s has neonatal services and critical care facilities, meaning we are equipped to deal with all pregnancies and deliveries.

The unit also specialises in complex, robotic and trauma surgery, as well as other disciplines, such as bariatric surgery, vascular, gynaecology, urology, ear, nose and throat, and general surgery.

A private paediatric service is available at St Mary’s Hospital for certain specialities, including our internationally recognised haematology service. We offer private outpatient facilities, dedicated operating theatres, modern, private en-suite rooms and day case rooms.

4. SIR STANLEY CLAYTON WARD, QUEEN CHARLOTTE’S & CHELSEA HOSPITAL

Du Cane Road, London W12 0HS

World-renowned maternity hospital Queen Charlotte’s & Chelsea offers an excellent level of care for women and their babies through specialist obstetricians, paediatricians and midwives – an expert team working together within a single unit.

The hospital is a tertiary referral maternity unit with a nationally celebrated centre for fetal care. It is the largest neonatal intensive care unit in the country and its labour ward has two fully equipped operating theatres with adjacent high-dependency care facilities. Whether your birth is expected to be straightforward or complex, you can be confident of having access to some of the best maternity provision in the country.

Our in-house consultants and midwives will discuss with you our care packages and how we can tailor them to your personal needs and birth plans. Throughout your pregnancy, birth and beyond, you will receive continuous and consistent professional care from your chosen consultant. Parents can also benefit from our 24 hour nursery.

The Sir Stanley Clayton Ward is for the sole use of private patients and offers modern, private bedrooms.

5. WESTERN EYE HOSPITAL

Marylebone Road, London NW1 5QH

Our ophthalmology service at the major teaching centre of the Western Eye Hospital offers a comprehensive service for all sophisticated investigations now available in eye care. Our trained and highly skilled specialists can support you with everything from common eye problems to complex ophthalmic issues.

Services include weekly clinics with consultants who are recognised authorities on conditions such as macular degeneration or diabetes. Our unique offering of an ophthalmic technician during your treatment means you will be given all the guidance you will need to manage your condition once diagnosed.

State-of-the-art equipment, including the latest optical coherence scanner, which provides high-quality images of the retina, enables us to provide you with the very best diagnostic options.

Our private service includes a five-bed facility for inpatients and day cases.

PERSONALISE YOUR STAY

We will make your stay with us as comfortable as possible, matching our capabilities to your personal needs and requirements – and, we hope, surpassing your expectations. If you would like a more tailored package, our customer relations manager can talk you through the options.

REFERRAL TO OUR SERVICES

We welcome UK insured, self-paying and international patients.

For UK residents, referral to the consultant of your choice can be made through your general practitioner or by another consultant. Some consultants may also accept self-referrals. For further information, please contact our customer relations manager:

If you live overseas, please speak to a doctor in your home country who can refer you for treatment with the consultant of your choice. You are welcome to self-pay or we also accept sponsorship from your embassy.

FIND OUT MORE

Contacting us for more information or to book your treatment could not be simpler:

Just get in touch with our customer relations manager:

Tel: +44 (0)20 3311 7700 (8:00–17:00 Monday–Friday)

Fax: +44 (0)20 3311 1119

Email: imperial.private.healthcare@nhs.net

**More information about our services is available on our website,
www.imperialprivatehealthcare.co.uk.**

Our private healthcare income is reinvested to support our NHS services.



“My care was excellent in every respect, from the moment I arrived to the moment I left.”

Patient from The Thames View,
Charing Cross Hospital



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